TIMS is moving! – *https://tims.dot.state.oh.us/tims*

Frequently Asked Questions (FAQ): TIMS Transition

1. What is happening to TIMS? TIMS has been upgraded with a new and improved platform. Starting March 20, 2025, users will be automatically redirected from TIMS Classic to the new TIMS site.

2. What will happen to the old TIMS? The old TIMS will remain for a period of time, re-branded as TIMS Classic. This is to allow users a few months to transition. However, users are encouraged to begin using the new TIMS as soon as possible.

3. How do I access the new TIMS site? You can access the new TIMS at: https://tims.dot.state.oh.us/tims.   Existing bookmarks to the former URL will be re-directed to this new site beginning 3/20/2025

4. How do I access TIMS Classic after the redirect begins? Even after the redirect, TIMS Classic can still be accessed directly at: https://gis.dot.state.oh.us/tims_classic.

5. What's new in the updated TIMS?

- A modernized user interface

- Enhanced tools for mapping, data analytics, and reporting

- Enhanced data glossary and metadata

8. What should I do if I experience issues with the new site? If you encounter any problems, please contact our support team at tims@dot.ohio.gov for assistance.

9. Will training or support be available for the new TIMS? Yes! Training materials, videos, and live training opportunities are available on the new site: https://tims.dot.state.oh.us/tims/support.

Stay tuned as more training dates and webinars will be added in the coming months.

10. Is GCAT available in the new TIMS? GCAT will no longer be supported in the new TIMS application. Per the direction of the ODOT Safety team, users should begin transitioning to the AASHTOWare Safety tool. More information on available tools, training, and contact information can be found here: https://www.transportation.ohio.gov/traveling/safety/data/a-crashtools

To request access to AASHTOWare Safety: https://odot.formstack.com/forms/aashtoware_safety_access_request

GCAT will be supported in TIMS Classic for a transition period, but will likely be retired along with TIMS Classic in the Fall of '25.

11. How can I provide feedback? We value your input! Please share your feedback directly to us at tims@dot.ohio.gov.

12. I use TIMS REST Endpoints, are these changing? Yes, we have a new set of urls and have modified how services are organized. You can find a link to the new endpoints on the [Information & Support](#) page.

The OLD server will be decommissioned at some point in the future, TBD.   In the link above, we will soon provide a crosswalk that will aide in identifying replacement services.